American Osteopathic Colleges of Ophthalmology and Otolaryngology-Head and Neck Surgery

4764 Fishburg Road, Suite F, Huber Heights, OH 45424 – 800-455-9404 or 937-233-5653 – Fax 937-233-5673 Email: <u>info@aocoohns.org</u> – Website: <u>www.aocoohns.org</u>

OUTPATIENT CLINICAL SKILLS ASSESSMENT

Resident Name:

Date of Evaluation:

Faculty Evaluator:

Rotation: _____

Check the descriptions that best describe the resident's performance.

Does not incorporate	Routinely incorporates	Consistently uses
osteopathic concepts into	osteopathic concepts into	osteopathic concepts in
patient care	patient care	patient care
Does not interact with	Routinely interacts with	Consistently interacts with
patients and families in a	patients and families in a	patients and families in a
caring, compassionate way	caring, compassionate way	caring, compassionate way
Fails to listen well to	Listens well to patients	Listens carefully to patients;
patients; complaints heard		compliments received

OSTEOPATHIC PHILOSOPHY & PRACTICE

PATIENT CARE

Uses poor judgment	Uses sound judgment	Uses exemplary judgment
Performs poor patient	Performs acceptable patient	Performs excellent patient
interviews, exams, and	interviews, exams, and	interviews, exams, and
procedures; many errors	procedures; some errors	procedures; few errors
Lacks basic technical skills;	Demonstrates basic	Demonstrates basic and
needs additional work	technical skills	complex technical skills

MEDICAL KNOWLEDGE

Limited basic medical and surgical knowledge; many	Adequate basic medical and surgical knowledge; some	Extensive basic medical and surgical knowledge; few
major gaps	gaps	gaps
Demonstrates poor understanding of complex	Demonstrates adequate understanding of complex	Demonstrates thorough understanding of complex
problems	problems	problems
Shows minimal interest in	Shows knowledge of	Shows serious commitment
learning; no evidence of	pertinent literature and	to continuous learning and
outside reading	shares relevant information	shares knowledge

PRACTICE-BASED LEARNING & IMPROVEMENT

Does not seek, and often	Intermittently seeks and	Eagerly seeks and accepts
ignores feedback	accepts feedback	feedback
Minimizes or fails to	Conducts intermittent self-	Conducts regular self-
conduct self-assessments	assessments	assessments
Avoids or fails to use new	Intermittently uses new	Consistently uses new
technology and evidence-	technology and evidence-	technology and evidence-
based medicine	based medicine	based medicine

INTERPERSONAL & COMMUNICATION SKILLS

Avoids educating or	Intermittently educates, and	Consistently educates and
counseling patients	counsels patients	counsels patients
Has poor relationships with	Maintains satisfactory	Establishes and maintains
patients/families	relationships with	excellent relationships with
	patients/families	patients/families

PROFESSIONALISM

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Avoids responsibility for	Recognizes and takes	Independently recognizes
errors; blames others	responsibility when	errors; takes responsibility
	informed of errors	for correcting them
Does not consider the needs	Usually considers the needs	Consistently considers the
of patients and colleagues	of patients and colleagues	needs of patients and
		colleagues
Not respectful	Respectful	Consistently respectful
Lacks initiative; viewed as a	Takes initiative to help	Anticipates the needs of
malcontent	others	others and acts accordingly
Demonstrates questionable	Demonstrates honesty and	Demonstrates undeniable
honesty and integrity	integrity	honesty and integrity

SYSTEM-BASED PRACTICE

Avoids or resists improving systems of care	Works with others to improve systems of care	Demonstrates ability to improve systems of care
Poor utilization of resources	Adequate utilization of	Excellent utilization of
	resources	resources
Makes no attempt to reduce	Works to reduce system	Demonstrates ability to
system errors	errors	reduce system errors

TEACHING (Upper Level Residents)

Infrequently involved in teaching students or colleagues	Frequently teaches students and colleagues	Consistently teaches students and colleagues
Demonstrates poor teaching skills	Demonstrates good basic teaching skills	Demonstrates excellent teaching skills
Gives poor lectures	Gives good lectures	Gives outstanding lectures

Signature of Faculty Evaluator:

Signature of Resident: